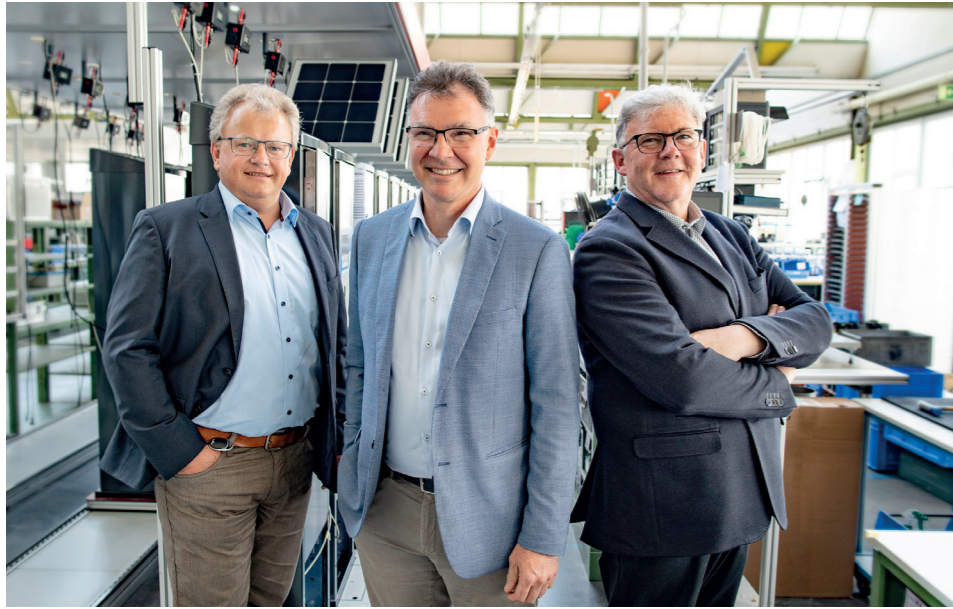




10 The Hectronic Principles



The Managing Directors of Hectronic GmbH:
Frank Gampp, Stefan Forster and **Eckhard Fechtig**

We provide innovative, intelligent, and user-friendly solutions for operators and users in the areas of parking, filling station, tank content management and e-mobility. You can rely on us and our solutions!

The success of our owner-managed, medium-sized family enterprise is based on the supportive cooperation with you - our customers, partners, and employees.

Our corporate culture is defined by motivation, reliability, and responsibility. We believe this is the only way to develop synergies and successfully realize complex projects with a high service share.

- 01** Generate Value
- 02** Simplify Solutions
- 03** Empower People
- 04** Share Knowledge
- 05** Save Nature
- 06** Build Trust
- 07** Promote Talents
- 08** Strengthen Ties
- 09** Provide Support
- 10** Live Home

01

Generate Value

We from Hectronic stand for innovative, intelligent, and user-friendly solutions in the area of parking, filling station and tank content management. In an intensive dialogue with users and operators we recognize needs at an early stage and keep developing our product portfolio in a steady and target-oriented way.

By doing so, we realize solutions that offer our customers practical added values and facilitate the operation. The satisfaction of our partners and customers is our goal - today, tomorrow, and beyond.

As a product manager, I accompany the complete lifecycle of our fuel terminals. In doing so I always bear in mind how ingenious features can help to design the application even more convenient.

Martin Blum
Product Manager Refuelling Systems

Ready for the Fuels of the Future

We ring in the next generation of devices and open up new perspectives. Operators of filling stations and filling station networks can easily change over to the fuels of the future. The new Eco terminals HecFleet Eco, Heconomy Eco, and HecVision Eco combine the benefits of the proven fuel terminals and process the authorization of both fuel pumps and charging stations.



Simplify Solutions

Hectronic stands for excellent quality and claims to be as close as possible to the customer with its solutions. By establishing the strategic unit "Digital Solutions" we underpin this claim and set the course for the future.

With „Digital Solutions“ we have created a conceptual space to break with conventional wisdom, experiment with new ideas and explore new horizons. It is our goal to advance web-based and mobile solutions in order to design easier and more convenient processes.



Hectronic
Digital Solutions

Hello Future, This Is Your Mobile Payment Platform

The mobile payment platform easy2fuel allows for quick and easy refuelling. From the smart solution via app authorization, mobile commerce and tank content monitoring to automatic vehicle and driver recognition: with the modules of the system everything is possible.

02



At Hectronic, I am entrusted with the development of strategic solutions - in an exciting position, and with a great team. In this way, I play an active part in the development of our future.

Marc Griebhaber
Product Manager Mobile Payment

03

Empower People

A company is only as good as its employees. At Hectronic, we encourage all people to unfold their potentials and develop their competencies. Together, we introduce young people into working life in an open-minded and supportive atmosphere.

The practice-oriented vocational and further training has always been an integral element of our company philosophy. From our technical and commercial apprentices and students via internal sales and support trainings up to external further trainings enhancing our professional expertise.

My professional training has helped me to surpass myself and confront my fear. Although I am hard of hearing, I can participate in working life without any restrictions, even make customer phone calls and be a full part of the team.

Julia Fluck
Internal Sales Refuelling

Numerous Training Awards

The training cooperation with our neighbor Dunkermotoren offers young people the opportunity to complete a cross-company training. In this way, our apprentices acquire capabilities and skills that by far exceed the standard training contents. This training concept is not only appreciated by our trainees - numerous educational awards underpin this impressively.

Share Knowledge

We want our customers and users to be satisfied. This is the goal of our steadily improving technology. We enable users and technicians to understand backgrounds in order to make the most of possibilities and potentials.

Before and after the purchase, we are contact partners at eye-level providing advice and support. This includes tailor-made trainings, our competent support team, a repair center and, of course, our locations worldwide.

04



The more vividly I explain a situation, the better I prepare my contact partners to solve future issues on their own.

Michael Merz
Support Refuelling



Economic Operation Through Knowledge and Experience

The floatless technology developed by Hectronic is a typical example of our almost maintenance-free solutions. No wonder, as the development process focusses on practical relevance from the start. Our support team assists you with practical experience and thoroughly checks product developments to provide trouble-free operation.



05

Save Nature

Our region and the deep rootedness of our employees are certainly the reasons for our mindful approach. Over the years, the protection and preservation of our environment has become an essential element of our value creation process.

In accordance with the EcoDesign concept, we consider the complete product lifecycle: Based on the intelligent use of available resources, minimum environmental impact und produced under fair social conditions we wish to gain as much benefit as possible for our customers - now and in the future.

At Hectronic, we had discussed and optimized our CO2-footprint long before this topic has been on everyone's lips. This is one of the reasons I commit myself to Hectronic with all my heart!

Alexander Ebi
Training Manager

Environmentally-friendly Products and Services

From the extraction of raw materials, production, sales and usage up to disposal. The EcoDesign concept considers the complete cycle and includes all resources. This not only results in energy balances for products and processes but in a mindset that sustainably coins our way of doing business.

Build Trust

Proven thousands of times and yet new. Nowadays, a digital heart beats in almost every device. For this reason, not only the hardware but the functionality and stability of the software play an increasingly important role for the reliability of the product.

In interdisciplinary teams, our software developers and quality experts work on the establishment of new quality and safety standards for our digital products. It is our ambitious goal to successively qualify them for ISO-certification.



Many Opportunities in One System - and All Safe

The modules of our web-based management software CityLine offer a convenient payment process and user-friendly options for monitoring parking spaces. The up-to-date functions can be flexibly combined and extended. Our customers can always count on the reliability of our systems.

06



At Hectronic, we network our competencies to create and establish new standards in the quality assurance of software solutions. In this way, we underpin the pioneering role of Hectronic once again.

Katja Kaiser
Head of Development Refuelling for Software and Solutions

Tobias Maier
Division Manager Quality Assurance and Regulatory Manager



07

Promote Talents

As an owner-managed, medium-sized family enterprise we act on our own and feel obliged to our customers and employees.

Our success is based on the cooperative relationship with all people committed to Hectronic. Complex projects with a high service level can only be successfully realized by the motivation, reliability and responsibility of the individual - coupled with an intensive cooperation inside the teams.

Before starting as an unskilled worker 40 years ago, I had never thought that working could be fun. Today, I am responsible for the allocation of goods and staff in our production and convinced that I have the best job in the world.

Carmelo Cammisa
Dispatcher

Convincing Products Arise from Innovative Heads

Like the cashless CiteaPico - a parking machine with head and foot. Being economic and sustainable it corresponds to the "zeitgeist" and fits elegantly into modern cityscapes. The small and compact terminal is cost-efficient to purchase and economic to operate. The highlight: If maintenance still becomes necessary, the upper part, i.e. the head of CiteaPico, can be exchanged by a single turn.



Strengthen Ties

As a traditional family company based in Bonndorf in the Black Forest, we build on strong ties that contribute to our worldwide success. Our international service and sales partners are customers and business partners at the same time. As good colleagues, we maintain an active and friendly exchange.

Only as a team can we meet our claim to be a competent contact partner for our customers - anytime and anywhere.

08



At Hectronic, we are part of a strong network in which the personal exchange is lived. This is evidenced by events like the bi-annual sales conferences, but in particular by the day by day cooperation.

Pablo Rauwers
President, Rauwers S.A. Belgien



Anywhere - but Always Close to You

We support our customers worldwide by competent advice through our reliable support hotlines. An international service and distribution network with over 70 partners provides absolute safety and reliability - always in your vicinity.



09

Provide Support

Firmly rooted at our headquarters in Bonndorf, we have been supporting numerous local clubs and good causes since the company's foundation.

After the start of the Hectronic subsidiary in India in 2005, the idea was promptly born that our successful company should help where need was greatest. With great personal and voluntary commitment by Ernst Forster, today's president of the administrative board of Hectronic GmbH, GandhiCare was founded.

Thanks to GandhiCare, we pave the way for orphans and half-orphans to lead a halfway normal life. In doing so, we make an important contribution to society.

Kuriyakose Sajan
Chairman HEARDS

GandhiCare - Help for Self-help

GandhiCare has set itself the goal to support the people most affected by poverty by establishing a dual education system in India. In this context, the values of Mahatma Gandhi who has lent his name to the project play a major role. GandhiCare has committed itself to promote an international mindset, non-violence, truth, tolerance in all areas of culture and religion as well as understanding between nations.



Live Home

We from Hectronic want to be where people are at home. With our products, solutions, and as an employer. As a partner you can rely on.

Rootedness gives safety, and we want to offer every person the chance to live home. In Bonndorf in the Black Forest and at the other end of the world. Today and in the future.



In the Black Forest and Around the Globe

Home can be many different places in the world at the same time. This is why we continuously develop our worldwide network around the brand Hectronic. Our structures have been aligned this way.

10



I am a person who could be at home anywhere in the world. In Bonndorf, I am a person who wants to give a home to all the people committed to Hectronic.

Stefan Forster
CEO

The logo for Hectronic, featuring the word "Hectronic" in white text on a dark rectangular background with a red-to-black gradient. A small red dot is positioned above the letter 'i'.

Hectronic

*Smart Solutions for
parking and refuelling*

Hectronic GmbH

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